



Call Medicaid's toll-free for the help you need

1-800-362-1504



The fastest way to get the help you need:

- ✓ **Listen** carefully and make the right choice
- ✓ Have your (or your child's) Medicaid number or Social Security number close by

First:

For help in English – Press **1**

For help in Spanish – Press **2**

Next:

Press **2** for recipient information



Then:

Check your Medicaid eligibility or see if a medical bill has been paid..... press **1**

Get a Medicaid application..... press **2**

Hear recorded answers to common Medicaid questions..... press **3**

Report Medicaid fraud..... press **4**

Change your Patient 1st doctor, replace your Medicaid card,
ask about your case or change your personal information..... press **5**

Speak to a staff member about setting up a ride, Medicaid benefit limits,
covered services or other questions you have about your Medicaid press **6**

To repeat this menu press *****

Call for the help you need

1-800-362-1504

Monday – Friday

8 a.m. – 4:30 p.m.

This is a free call.



You can also look up other
telephone numbers and find
additional information on
Medicaid's website at
www.medicaid.alabama.gov